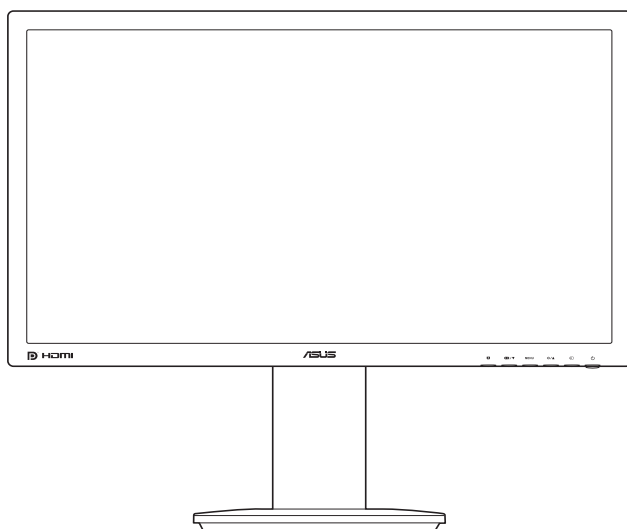


**ASUS<sup>®</sup>**

# **VG248 series LCD Monitor**

## *User Guide*



**HDMI<sup>™</sup>**  
HIGH DEFINITION MULTIMEDIA INTERFACE

First Edition

November 2012

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# Notices

## Federal Communications Commission Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- This device must accept any interference received including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with manufacturer's instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



The use of shielded cables for connection of the monitor to the graphics card is required to assure compliance with FCC regulations. Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.



As an Energy Star® Partner, our company has determined that this product meets the Energy Star® guidelines for energy efficiency.

## Canadian Department of Communications Statement

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications.

This class B digital apparatus complies with Canadian ICES-003.

This Class B digital apparatus meets all requirements of the Canadian Interference - Causing Equipment Regulations.

Cet appareil numérique de la classe B respecte toutes les exigences du Règlement sur le matériel brouiller du Canada.

## Safety information

- Before setting up the monitor, carefully read all the documentation that came with the package.
- To prevent fire or shock hazard, never expose the monitor to rain or moisture.
- Never try to open the monitor cabinet. The dangerous high voltages inside the monitor may result in serious physical injury.
- If the power supply is broken, do not try to fix it by yourself. Contact a qualified service technician or your retailer.
- Before using the product, make sure all cables are correctly connected and the power cables are not damaged. If you detect any damage, contact your dealer immediately.
- Slots and openings on the back or top of the cabinet are provided for ventilation. Do not block these slots. Never place this product near or over a radiator or heat source unless proper ventilation is provided.
- The monitor should be operated only from the type of power source indicated on the label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
- Use the appropriate power plug which complies with your local power standard.
- Do not overload power strips and extension cords. Overloading can result in fire or electric shock.
- Avoid dust, humidity, and temperature extremes. Do not place the monitor in any area where it may become wet. Place the monitor on a stable surface.
- Unplug the unit during a lightning storm or if it will not be used for a long period of time. This will protect the monitor from damage due to power surges.
- Never push objects or spill liquid of any kind into the slots on the monitor cabinet.
- To ensure satisfactory operation, use the monitor only with UL listed computers which have appropriate configured receptacles marked between 100-240V AC.
- If you encounter technical problems with the monitor, contact a qualified service technician or your retailer.



This symbol of the crossed out wheeled bin indicates that the product (electrical, electronic equipment, and mercury-containing button cell battery) should not be placed in municipal waste. Please check local regulations for disposal of electronic products.

**AEEE yönetmeliğine uygundur**

## Care & Cleaning

- Before you lift or reposition your monitor, it is better to disconnect the cables and power cord. Follow the correct lifting techniques when positioning the monitor. When lifting or carrying the monitor, grasp the edges of the monitor. Do not lift the display by the stand or the cord.
- Cleaning. Turn your monitor off and unplug the power cord. Clean the monitor surface with a lint-free, non-abrasive cloth. Stubborn stains may be removed with a cloth dampened with mild cleaner.
- Avoid using a cleaner containing alcohol or acetone. Use a cleaner intended for use with the monitor. Never spray cleaner directly on the screen, as it may drip inside the monitor and cause an electric shock.

### The following symptoms are normal with the monitor:

- The screen may flicker during the initial use due to the nature of the fluorescent light. Turn off the Power Switch and turn it on again to make sure that the flicker disappears.
- You may find slightly uneven brightness on the screen depending on the desktop pattern you use.
- When the same image is displayed for hours, an afterimage of the previous screen may remain after switching the image. The screen will recover slowly or you can turn off the Power Switch for hours.
- When the screen becomes black or flashes, or cannot work anymore, contact your dealer or service center to fix it. Do not repair the screen by yourself!

### Conventions used in this guide



**WARNING:** Information to prevent injury to yourself when trying to complete a task.



**CAUTION:** Information to prevent damage to the components when trying to complete a task.



**IMPORTANT:** Information that you **MUST** follow to complete a task.



**NOTE:** Tips and additional information to aid in completing a task.

## Where to find more information

Refer to the following sources for additional information and for product and software updates.

### 1. **ASUS websites**

The ASUS websites worldwide provide updated information on ASUS hardware and software products. Refer to <http://www.asus.com>

### 2. **Optional documentation**

Your product package may include optional documentation that may have been added by your dealer. These documents are not part of the standard package.

## Takeback Services

ASUS recycling and takeback programs come from our commitment to the highest standards for protecting our environment. We believe in providing solutions for our customers to be able to responsibly recycle our products, batteries and other components as well as the packaging materials.

Please go to <http://csr.asus.com/english/Takeback.htm> for detail recycling information in different region.





## 1.1 Welcome!

Thank you for purchasing the ASUS® LCD monitor!

The latest widescreen LCD monitor from ASUS provides a crisper, broader, and brighter display, plus a host of features that enhance your viewing experience.

With these features, you can enjoy the convenience and delightful visual experience that the monitor brings to you!

## 1.2 Package contents

Check your package for the following items:

- ✓ LCD monitor
- ✓ Monitor base
- ✓ Quick start guide
- ✓ Warranty card
- ✓ Power cord
- ✓ DVI (Dual-Link) cable
- ✓ Audio cable



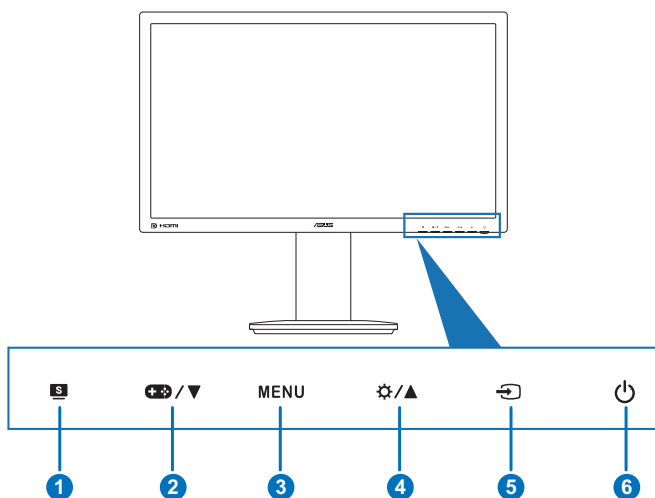
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If any of the above items is damaged or missing, contact your retailer immediately.

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## 1.3 Monitor introduction


### 1.3.1 Front view



1. **S** button:
  - Selects a desired preset mode.
  - Exits the OSD menu or goes back to the previous menu when the OSD menu is active.
2. **+ / - / V** button:
  - Decreases values or moves your selection left/down.
  - GamePlus hotkey. Press **V** to select and **MENU** to confirm the function needed.
3. **MENU** button:
  - Turns on the OSD menu. Enacts the selected OSD menu item.
4. **/ / A** button:
  - Increases values or moves your selection right/up.
  - Brightness hotkey
5. **Input Select** button:
  - Selects an available input source.

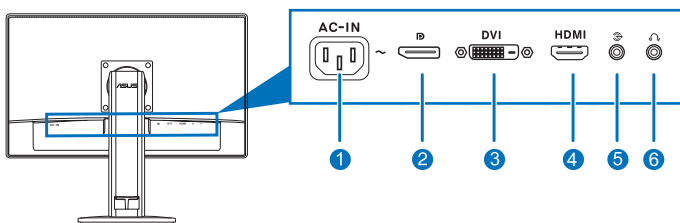


Press **Input Select** button to display DVI/HDMI/DisplayPort signals after you connect DVI/HDMI/DisplayPort cable with the monitor.

6.  Power button/power indicator
  - Turns the monitor on/off.
  - The color definition of the power indicator is as the below table.

Status	Description
Blue	ON
Amber	Standby mode
OFF	OFF

### 1.3.2 Back view



#### Rear connectors

1. **AC-IN port.** This port connects the power cord.
2. **Displayport.** This port is for connection for a DisplayPort compatible device.
3. **DVI (Dual-Link) port.** This 24-pin port is for PC (Personal Computer) DVI-digital signal connection.
4. **HDMI port.** This port is for connection with an HDMI compatible device.



Only DisplayPort and DVI ports support 3D feature given NVIDIA 3D Vision Kit is available.

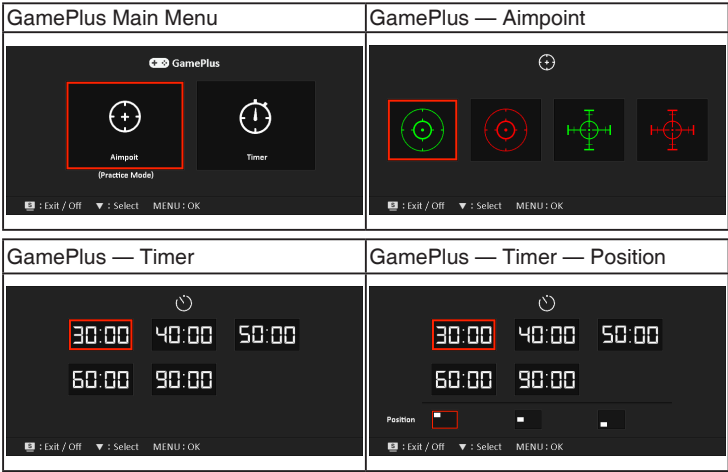
5. **Audio-in port.** This port connects PC audio source by the bundled audio cable.
6. **Earphone jack.** This port is only available when an HDMI/DisplayPort cable is connected.

### 1.3.3 GamePlus Function

The GamePlus Function provides a toolkit and creates a better gaming environment for users when playing different types of games. In addition, Aimpoint function is specially designed for new gamers or beginners interested in First Person Shooter (FPS) games.

To active GamePlus:

- 1. Press the GamePlus hotkey.
- 2. Press **+/-** / **▼** to select between Aimpoint and Timer function.
- 3. Press MENU to confirm the function you choose, and **S** to go back, off, and exit.



## 2.1 Assembling the monitor arm/base

To assemble the monitor base:

1. Have the front of the monitor face down on a table.
2. Rotate the arm anti-clockwise 90 degrees. (Figure 1)
3. Fix the base to the arm by fastening the bundled screw. (Figure 2) (Figure 3)
4. Align the arrow mark on the base with the two screws to allow 90 degrees swivel from either left or right.



We recommend that you cover the table surface with soft cloth to prevent damage to the monitor.

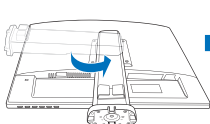


Figure 1

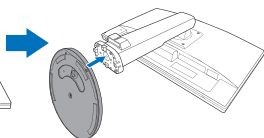


Figure 2

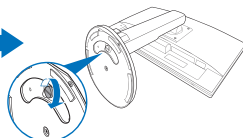
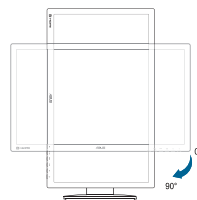
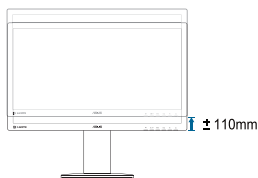
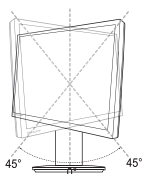
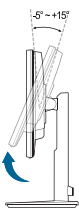


Figure 3

## 2.2 Adjusting the monitor

- For optimal viewing, we recommend that you look at the full face of the monitor, then adjust the monitor to the angle that is most comfortable for you.
- Hold the stand to prevent the monitor from falling when you change its angle.
- The recommended adjusting angle is  $+15^{\circ}$  to  $-5^{\circ}$  (for tilt)/ $+45^{\circ}$  to  $-45^{\circ}$  (for swiveling)/ $\pm 110$  mm (for height adjustment)/ $90^{\circ}$  (for portrait view).



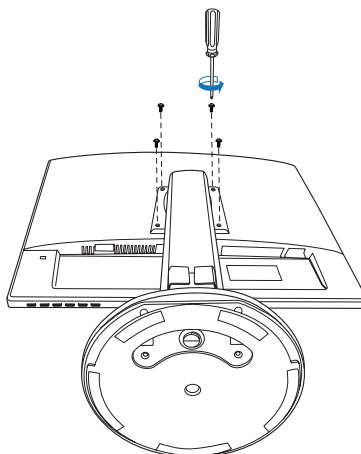
It is normal that the monitor slightly shakes while you adjust the viewing angle.

## 2.3 Detaching the arm (for VESA wall mount)

The detachable arm of this monitor is specially designed for VESA wall mount.

To detach the arm:

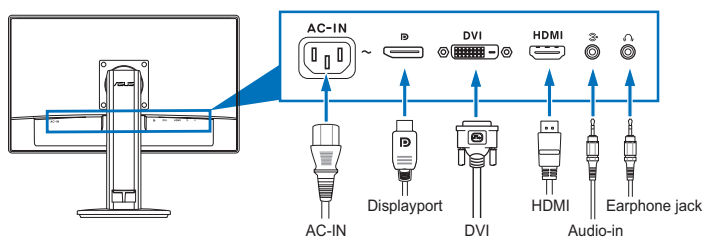
1. Have the front of the monitor face down on a table.
2. Loosen the four screws on the back of the monitor and remove the arm/base.



We recommend that you cover the table surface with soft cloth to prevent damage to the monitor.

## 2.4 Connecting the cables

Connect the cables as the following instructions:



- **To connect the power cord:** connect one end of the power cord securely to the monitor's AC input, the other end to a power outlet.
- **To connect the DVI/HDMI/DisplayPort cable:**
  - a. Plug one end of the DVI/HDMI/DisplayPort cable to the monitor's DVI/HDMI/DisplayPort port.
  - b. Connect the other end of the DVI/HDMI/DisplayPort cable to your computer's DVI/HDMI/DisplayPort port.
  - c. Tighten the two screws to secure the DVI connector.
- **To connect the audio cable:** connect one end of the audio cable to the monitor's Audio-in port, the other end to the computer's audio-out port.
- **To use the earphone (only when an HDMI/DisplayPort cable is connected):** connect the end with plug type to the monitor's earphone jack.





---

When these cables are connected, you can choose the desired signal from the Input Select item in the OSD menu.

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## 2.5 Turning on the monitor

Press the power button . See page 1-2 for the location of the power button. The power indicator  lights up in blue to show that the monitor is ON.

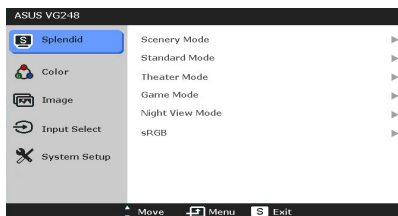




## 3.1 OSD (On-Screen Display) menu

### 3.1.1 How to reconfigure

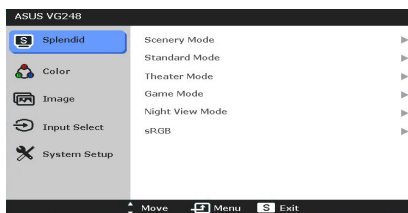
1. Press the MENU button to activate the OSD menu.
2. Press **+ / ▾** and **⚙ / ▲** to navigate through the functions. Highlight the desired function and press the MENU button to activate it. If the function selected has a sub-menu, press **+ / ▾** and **⚙ / ▲** again to navigate through the sub-menu functions. Highlight the desired sub-menu function and press the MENU button to activate it.
3. Press **+ / ▾** and **⚙ / ▲** to change the settings of the selected function.
4. To exit and save the OSD menu, press the **S** button repeatedly until the OSD menu disappears. To adjust other functions, repeat steps 1-3.



### 3.1.2 OSD function introduction

#### 1. Splendid

This function contains six sub-functions you can select for your preference. Each mode has the Reset selection allowing you to maintain your setting or return to the preset mode.





- **Scenery Mode:** best choice for scenery photo display with SPLENDID™ Video Enhancement.
- **Standard Mode:** best choice for document editing with SPLENDID™ Video Enhancement.
- **Theater Mode:** best choice for movies with SPLENDID™ Video Enhancement.
- **Game Mode:** best choice for games playing with SPLENDID™ Video Enhancement.
- **Night View Mode:** best choice for dark-scene games or movies with SPLENDID™ Video Enhancement.
- **sRGB:** best choice for viewing photos and graphics from PCs.



In the Standard Mode, the ASCR, Saturation and Sharpness functions are not user-configurable.

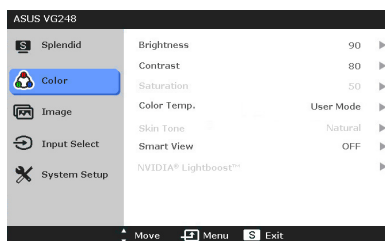
## 2. Color

You can adjust Brightness, Contrast, Saturation, Color Temp., Skin Tone, and Smart View from this menu.

- **Brightness:** the adjusting range is from 0 to 100.   is a hotkey to activate this function.
- **Contrast:** the adjusting range is from 0 to 100.
- **Saturation:** the adjusting range is from 0 to 100.
- **Color Temp.:** contains four modes including Cool, Normal, Warm, and User Mode.
- **Skin Tone:** contains three color modes including Reddish, Natural, and Yellowish.
- **Smart View:** provides better display quality under big viewing angle.



In the User mode, colors of R (Red), G (Green), and B (Blue) are user-configurable; the adjusting range is from 0-100.



## 3. Image

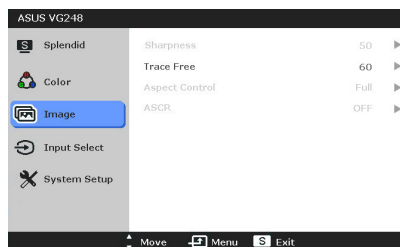
You can adjust Sharpness, Trace Free, Aspect Control and ASCR, from this menu.

- **Sharpness:** the adjusting range is from 0 to 100.
- **Trace Free:** adjusts the response time of the monitor.
- **Aspect Control:** adjusts the aspect ratio to full, 4:3, 1:1 or OverScan.



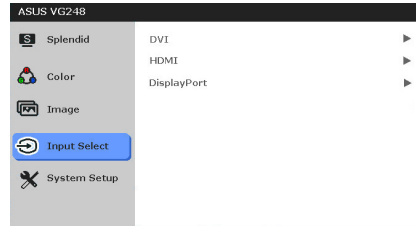
4:3 is only available when input source is in 4:3 format. OverScan is only available for the HDMI input source.

- **ASCR:** turns on or off the ASCR (ASUS Smart Contrast Ratio) function. (Only available at **Scenery Mode**, **Theater Mode**, **Game Mode**, and **Night View Mode**.)



#### 4. Input Select

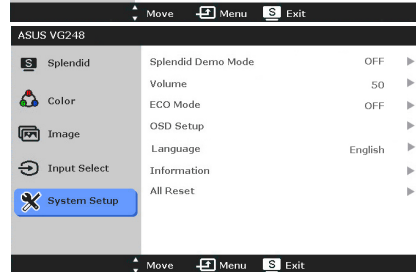
In this function, you can select your desired input source.



#### 5. System Setup

Allows you to adjust the system.

- **Splendid Demo Mode:** splits the screen into two for Splendid modes comparison.
- **Volume:** the adjusting range is from 0 to 100.
- **ECO Mode:** reduces power consumption.
- **OSD Setup:**
  - \* Adjusts the horizontal position (H-Position)/the vertical position (V-Position) of the OSD from 0 to 100.
  - \* Adjusts the OSD timeout from 10 to 120 seconds.
  - \* Enables or disables the DDC/CI function.
  - \* Adjusts the OSD background from opaque to transparent.
- **Information:** shows the monitor information.
- **Language:** there are 21 languages for your selection, including English, French, German, Italian, Spanish, Dutch, Portuguese, Russian, Czech, Croatian, Polish, Romanian, Hungarian, Turkish, Simplified Chinese, Traditional Chinese, Japanese, Korean, Thai, Indonesia, Persian.
- **All Reset:** “Yes” allows you to restore the default settings.



## 3.2 Specifications summary


<b>Panel Type</b>	TFT LCD
<b>Panel size</b>	24"W (16:9, 60.97 cm) wide screen
<b>Max. Resolution</b>	1920 x 1080
<b>Pixel pitch</b>	0.270 mm
<b>Brightness (Typ.)</b>	350 cd/m <sup>2</sup>
<b>Contrast Ratio (Typ.)</b>	1000:1
<b>Contrast Ratio (Max.)</b>	80,000,000:1 (with ASCR on)
<b>Viewing angle(H/V) CR&gt;10</b>	170°/160°
<b>Display colors</b>	16.7 M
<b>Response time</b>	1 ms
<b>SPLENDID™ Video Enhancement</b>	Yes
<b>SPLENDID™ selection</b>	6 video preset modes (by hotkey)
<b>Color temperature selection</b>	4 color temperatures
<b>Skin-Tone selection</b>	3 skin-tones
<b>Digital input</b>	HDMI v1.4 x 1, DisplayPort v1.2 x 1, DVI (Dual-Link) x 1
<b>Audio-in port</b>	3.5 mm Mini-jack
<b>Earphone jack</b>	Yes
<b>Colors</b>	Black
<b>Speaker (Built-in)</b>	2 W x 2 Stereo, RMS
<b>Power LED</b>	Blue (On)/Amber (Standby)
<b>Tilt</b>	+15° ~ -5°
<b>VESA wall mount</b>	100 x 100 mm
<b>Kensington lock</b>	Yes
<b>Voltage rating</b>	AC: 100~240V
<b>Power consumption</b>	Power On: < 45 W, Standby: < 0.5 W, Power Off: < 0.5 W
<b>Temperature (Operating)</b>	0°C~40°C
<b>Temperature (Non-operating)</b>	-20°C~+60°C
<b>Dimensions (W x H x D)</b>	569.4 mm x 499.9 mm x 231.0 mm (machine) 674 mm x 413 mm x 221 mm (package)
<b>Weight (Esti.)</b>	5.5 kg (Net); 8.1 kg (Gross)
<b>Multi-languages</b>	21 languages (English, French, German, Italian, Spanish, Dutch, Portuguese, Russian, Czech, Croatia, Polish, Romanian, Hungarian, Turkey, Simplified Chinese, Traditional Chinese, Japanese, Korean, Thai, Indonesia, Persian)
<b>Accessories</b>	DVI (Dual-Link) cable, audio cable, power cord, Quick start guide, warranty card

#### Regulation approvals

Energy Star®, CB, CE, Gost-R, CCC, UL/cUL,  
FCC, C-Tick, BSMI, VCCI, RoHS, WEEE,  
Hygenic, J-MOSS, ErP, PSE, UKrSEPRO,  
Windows 7 WHQL, Windows 8 WHQL

**\*Specifications are subject to change without notice.**

## 3.3 Troubleshooting (FAQ)

Problem	Possible Solution
Power LED is not ON	<ul style="list-style-type: none"><li>• Press the  button to check if the monitor is in the ON mode.</li><li>• Check if the power cord is properly connected to the monitor and the power outlet.</li></ul>
The power LED lights amber and there is no screen image	<ul style="list-style-type: none"><li>• Check if the monitor and the computer are in the ON mode.</li><li>• Make sure the signal cable is properly connected the monitor and the computer.</li><li>• Inspect the signal cable and make sure none of the pins are bent.</li><li>• Connect the computer with another available monitor to check if the computer is properly working.</li></ul>
Screen image is too light or dark	<ul style="list-style-type: none"><li>• Adjust the Contrast and Brightness settings via OSD.</li></ul>
Screen image is not centered or sized properly	<ul style="list-style-type: none"><li>• Adjust the H-Position or V-Position settings via OSD.</li></ul>
Screen image bounces or a wave pattern is present in the image	<ul style="list-style-type: none"><li>• Make sure the signal cable is properly connected to the monitor and the computer.</li><li>• Move electrical devices that may cause electrical interference.</li></ul>
Screen image has color defects (white does not look white)	<ul style="list-style-type: none"><li>• Inspect the signal cable and make sure that none of the pins are bent.</li><li>• Perform All Reset via OSD.</li><li>• Adjust the R/G/B color settings or select the Color Temperature via OSD.</li></ul>
Screen image is blurry or fuzzy	<ul style="list-style-type: none"><li>• Adjust the Phase and Clock settings via OSD.</li></ul>
No sound or sound is low	<ul style="list-style-type: none"><li>• Ensure that the HDMI cable is properly connected to the monitor and the computer.</li><li>• Adjust the volume settings of both your monitor and HDMI device.</li><li>• Ensure that the computer sound card driver is properly installed and activated.</li></ul>

### 3.4 Supported operating modes

Resolution	Frequency	Refresh Rate	Horizontal
640x350		70Hz	31.469KHz
640x350		85Hz	37.861KHz
640x480		60Hz	31.469KHz
640x480		67Hz	35KHz
640x480		75Hz	37.5KHz
640x480		85Hz	43.269KHz
720x400		70Hz	31.469KHz
720x400		85Hz	37.927KHz
800x600		56Hz	35.156KHz
800x600		60Hz	37.897KHz
800x600		72Hz	48.077KHz
800x600		75Hz	46.875KHz
800x600		85Hz	53.674KHz
832x624		75Hz	49.725KHz
848x480		60Hz	31.02KHz
1024x768		60Hz	48.363KHz
1024x768		70Hz	56.476KHz
1024x768		75Hz	60.023KHz
1024x768		85Hz	68.677KHz
1152x864		75Hz	67.5KHz
1280x720		60Hz	44.444KHz
1280x720		60Hz	44.772KHz
1280x720		75Hz	56.456KHz
1280x768		60Hz	47.396KHz
1280x800		60Hz	49.306KHz
1280x800		60Hz	49.702KHz
1280x800		75Hz	62.795KHz
1280x960		60Hz	60KHz
1280x1024		60Hz	63.981KHz
1280x1024		75Hz	79.976KHz
1366x768		60Hz	47.712KHz
1440x900		60Hz	55.469KHz
1440x900		60Hz	55.935KHz
1440x900		75Hz	70.635KHz
1680x1050		60Hz	64.674KHz
1680x1050		60Hz	65.29KHz
1920x1080		60Hz	66.587KHz
1920x1080		60Hz	67.5KHz

Resolution Frequency	Refresh Rate	Horizontal
1920x1080* (DVI/DP)	85Hz	95.43KHz (2D)
1920x1080* (DVI/DP)	144Hz	158.11KHz (2D)
1920x1080* (DVI/DP)	100Hz	113.3KHz (2D)/113.8KHz (3D)
1920x1080* (DVIDP)	120Hz	137.2KHz (2D/3D)
640x480P (HDMI)	59.94/60Hz	31.469KHz/31.5KHz
720x480P (HDMI)	59.94/60Hz	31.469KHz/31.5KHz
720x576P (HDMI)	50Hz	31.25KHz
1280x720P (HDMI)	50Hz	37.5KHz
1280x720P (HDMI)	59.94/60Hz	44.955KHz/45KHz
1440x480P (HDMI)	59.94/60Hz	31.469KHz/31.5KHz
1440x576P (HDMI)	50Hz	31.25KHz
1920x1080i (HDMI)	50Hz	28.125KHz
1920x1080i (HDMI)	59.94/60Hz	33.716KHz/33.75KHz
1920x1080P (HDMI)	50Hz	56.25KHz
1920x1080P (HDMI)	59.94/60Hz	67.433KHz/67.5KHz

**Note:** you must select one of the “\*” timing for enabling 3D or 144Hz feature with a compatible NVIDIA-GPU graphic card via Dual-link DVI cable connection.